



## The Customer Experience Revolution

How Companies like Apple, Amazon and Starbucks have changed business forever

By Jeffrey Bean and Sean Van Tyne

Published by Brigantine Media Available January 2012

[www.CXRevolution.com](http://www.CXRevolution.com)

### Mail Order Form

Mail To: Brigantine Media  
211 North Ave.  
St. Johnsbury, VT 05819

#### Quantity Price # Copies Total

1-9 \$ 19.95 \_\_\_\_\_ \$ \_\_\_\_\_

10-35 \$ 17.95 \_\_\_\_\_ \$ \_\_\_\_\_

36-249 \$ 14.95 \_\_\_\_\_ \$ \_\_\_\_\_

251-1000 \$ 9.95 \_\_\_\_\_ \$ \_\_\_\_\_

1001 + please call Neil at 802-751-8802

#### Shipping and Handling:

\$5 for first book ordered, plus

\$1 for each additional book \$ \_\_\_\_\_

FREE SHIPPING for orders >250 books

TOTAL ORDER \$ \_\_\_\_\_

_____Check enclosed	_____ Visa/Master Card	_____ American Express	_____ Discover
Card # _____	Exp _____	Signature _____	
Name _____	Company _____		
Address _____			
City _____	State _____	Zip _____	
Phone _____	Email _____		